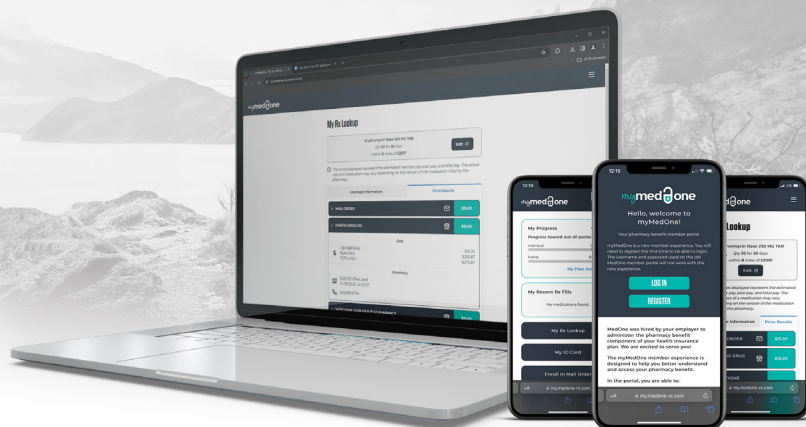


myMedOne

MEMBER PORTAL



Welcome to myMedOne!

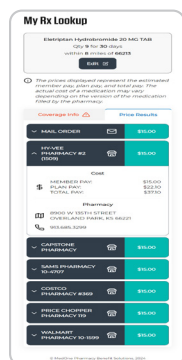
The myMedOne Member Portal, found online at my.medone-rx.com, is designed to bring you everything you need to know about your prescription benefit plan in a clean, responsive self-serve portal.

Key Features

Plan Overview

Upon entering the MedOne Portal, members are met with an active overview of their plan that includes progress trackers toward deductibles and out-of-pocket maximums as well as a history of recent fills. Each of these sections can be expanded to review payment structures and plan features as well as additional fill information including the cost, prescriber, and location of previously filled prescriptions.

My Rx Lookup



The My Rx Lookup feature is an interactive tool that allows you to access sample pricing for any existing or potential medications you may be prescribed.

This allows you to actively compare drug prices at different pharmacies in your area, based on zip code, identifying the most cost-efficient option nearest you.

Meet MedOne

As always, our team is here to help! On myMedOne, you will find resources and forms you may need, as well as contact information for our support teams. You are able to connect with our member advocate team for general support and even schedule a one-on-one consultation with an on-staff pharmacist. Want to learn more about us? Click or tap **MEET MEDONE!**

Register for the Member Portal

There are two ways to navigate to the myMedOne Member Portal. Either visit our website at www.medone-rx.com and select **MEMBER PORTAL** in the navigation bar along the top of the page or visit my.medone-rx.com directly.

- To register, click **LOG IN**. A registration pop-up will appear.
- Enter your Cardholder ID (found on your insurance card), First Name, Last Name, and Date of Birth.
- Create your portal login by entering a preferred email, username, and password.
- Click **CREATE MY ACCOUNT**.
- A verification email will be sent to the email address you supplied. Please click the link provided to verify your email.
- Return to the portal to log in and begin accessing your pharmacy benefit information.

Enroll in Mail Order

MyMedOne makes enrolling in mail order easy!

Use the main navigation menu in the top right corner to select **MAIL ORDER**. Upon selecting **ENROLL IN MAIL ORDER**, you are prompted to either begin the enrollment process if you are new to mail order or request refills and update your prescription info if you are an existing mail order member.